

新产品如何在官网注册

说明:

本文档针对新购设备官网注册及相关服务进行说明

注册流程:







新产品购买后通过官网注册可以根据合同激活相应的技术支持、固件下载, fortiguard 服务。

首先登录 <https://Support.fortinet.com> 选择产品注册(红色区域), 如下图:

Home > Customer Service & Support

CUSTOMER SERVICE & SUPPORT

Fortinet is committed to your complete satisfaction. Through our regional Technical Assistance Centers and partners worldwide, Fortinet provides remedial support during the operate phase of your Fortinet product's development life cycle. Our Certified Support Partners provide first level technical assistance to Fortinet customers, while the regional TACs solve complex technical issues that our partners are unable to resolve.

 <p>Asset Management › Register/Renew › <u>Manage/View Products</u></p>	 <p>Support Programs › <u>Support Offerings</u> › <u>Premium Support</u> › <u>Premium RMA</u> › <u>Professional Services</u></p>
 <p>Assistance Center › <u>Create a Ticket</u> › <u>Search/View Tickets</u> › <u>Web Chat</u></p>	 <p>Tools & Resources › <u>Knowledge Base</u> › <u>Technical Documentation</u> › <u>Discussion Forums</u> › <u>Training & Certification</u> › <u>FortiGuard Blog</u></p>
 <p>Download › <u>FortiGuard Service Updates</u> › <u>Firmware Images</u> › <u>Firmware Image Checksums</u> › <u>Beta Program</u></p>	 <p>FortiGuard Center › <u>Advisories & Reports</u> › <u>FortiGuard Services</u> › <u>Security Tools</u> › <u>Resource Library</u> › <u>Global Threat Levels</u></p>

(点击放大)

建立新账户

Home > Support Login

SUPPORT LOGIN

<p>Existing Account</p> <p>Account ID <input type="text"/></p> <p>Password <input type="password"/></p> <p><input type="checkbox"/> Remember me next time.</p> <p><input type="button" value="Log In"/></p> <p>Forgot Your Account ID? Forgot Your Password?</p>	<p>New Account</p> <p>Please sign up if you do not have a support account.</p> <p>A support account is required to register Fortinet products and access support resources.</p> <p><input type="button" value="Sign Up"/></p>
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(点击放大)

输入公司名等相应信息

ACCOUNT REGISTRATION

Thank you for choosing Fortinet. Creating your Support Account and registering your products is the first step towards accessing technical support and receiving updates for your threat detection and prevention databases (Antivirus, IPS, etc).

Your account registration details will be sent to the email you provide below. If you already have a Support Account please login [here](#).

Contact Information

Company *	<input type="text" value="fortinet"/>	Title	<input type="text"/>
Address *	<input type="text" value="beijing"/>	First Name *	<input type="text" value="forti"/>
City *	<input type="text" value="beijing"/>	Last Name *	<input type="text" value="net"/>
Zip Code	<input type="text"/>	Email *	<input type="text" value="test@fortinet.com"/>
Country/Region *	<input type="text" value="CHINA (excl HKG,)"/>	Telephone *	<input type="text" value="123456"/>
State/Province	<input type="text"/>	Fax	<input type="text"/>
		Password *	<input type="password" value="●●●●●●"/>
		Retype *	<input type="password" value="●●●●●●"/>

登录账号

账号密码

Cancel Next

(点击放大)

输入完成后点 Next

ACCOUNT REGISTRATION

Confirm Details

Please review the information below.

First Name	forti	Last Name	net
Company	fortinet	Title	
Email	test@fortinet.com		
Address	beijing	State/Province	
City	beijing	Country/Region	<input type="text" value="CHINA (excl HKG,)"/>
Zip Code		Fax	
Telephone	123456		

Previous Confirm

(点击放大)

完成后点 confirm,会出现下图:

USER REGISTRATION ACKNOWLEDGEMENT

Thank you for registering

Your account registration details will be sent to your email. Select "Finish" to login.

Finish

(点击放大)

账户的注册就已经完成, 然后点 finish 后会回到首页, 接下来使用账号登录后, 我们可以添加设备序列号, 合同号或者许可证号码来刷新服务等等。

选择 Register/Renew

Home > Customer Service & Support

CUSTOMER SERVICE & SUPPORT



Asset Management
› **Register/Renew**
› [Manage/View Products](#)



Support Programs
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› [Premium Support](#)
› [Premium RMA](#)
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(点击放大)

输入产品 SN, service contract registration code ,或者 license certificate number 开始注册

Home > Registration

REGISTRATION

Please enter your product serial number, service contract registration code or license certificate number to start the registration.

(点击放大)

然后确认即可